CSU WEB Enable – FAQ

What are the differences between the client and web version of CSU? With the web version of CSU, you will continue to enjoy the same features available in the client-based CSU including:

- Personnel, payroll and leave information on your civilian employees
- Need-to-know access to information
- Reliable and accurate information available at your fingertips

The CSU web-based application includes some new features that were designed with our customers in mind. Some of the enhancements relate to the physical display of data while others change how a user will navigate to data.

- Replacement of subset buttons or ellipses located on display screens with tabs.
- Elimination of the CSU Title display screen by moving the available buttons to the CSU Application Displays screen.
- Ability to exit the application by using the close window button ('x') located in the upper right hand corner of the application window.

The change of the CSU application will not affect the underlying CSU database.

Systems Administrator:

What are the Personal Computer Desktop Requirements for CSU Web?
The minimum requirements are:
CPU Type: Pentium II
CPU Speed: 400 MHz
Memory: 128 Megabytes (MB) Random Access Memory (RAM)
Browser: Internet Explorer 6.0 SP1

The recommended requirements are:
CPU Type: At least Pentium III
CPU Speed: 600 MHz or higher
Memory: 256 MB RAM or higher
Browser: Internet Explorer 6.0 SP1 or higher

What changes will be required to the BigIP configuration to make this work? The same configuration that was accomplished for the web version of DCPDS will have to be accomplished for CSU Web. Components will be required to create a PSEUDO address. From the BIG IP, the PSEUDO address will route users to the actual application servers.

Will additional IP/DNS registrations be required and, if so, what specifically? The only address that will be required will be the newly created PSEUDO on the Big IP.

What specific ports are required for CSU Web Enabling? For CSU Web operation, port 8005 must be open for bi-directional traffic.

How will the implementation be handled? Will individual servers be brought up/down or will all come down at the same time? The CSU Web deployment includes a database patch, which will require a full CSU refresh. Servers will not be brought down.

How do I access the CSU Web application? The Web-enabled version of the CSU changes the way you access the CSU application. Under client-server, your desktop required a full Oracle client installation, with subsequent client patches. Under Web-enabled CSU, the system is Web-based, and uses a Java applet, called "Jinitiator" to view the Oracle forms from the application/Web server. Jinitiator is a "plug-in" that needs to be installed on your desktop. This is a one-time installation and will not require any subsequent user installations.

NOTE: Web-enabled CSU uses the same Jinitiator as the web version of DCPDS. If you have already installed the Jinitiator to access the web version of DCPDS, you do NOT need to re-install it as described below.

The following procedures (attachment 1) should be used to install the Jinitiator plug-in to your desktop PC. The installation is straightforward, but you may want to request assistance from local systems administrators.

NOTE: Jinitiator is installed to the *C:\Program Files\Oracle\Jinitiator 1.1.8.19* directory. In Windows 2000, you will need to set permissions on the *C:\Program Files\Oracle* folder to grant Full Control to Users.

When downloading and installing the *Jinitiator*, it may take quite some time. It may seem like the screen is frozen, but it is downloading the Java Application.

If the server name is not in your DNS (Domain Name Server), then an entry must be made in your desktop's "hosts" file on your PC. The "hosts" file is located in the *C:/WINNT/System32/Drivers/etc/hosts* directory. You must have systems administration privileges to modify the hosts file. Contact your systems administrator if you experience connectivity problems.

Multiple versions of Jinitiator may be installed on the same desktop. The CSU Web application will map to the 1.1.8.19 version automatically, even if other versions are present.

To access the CSU web application, follow the instructions in attachment 2 below.

The following are the URLs for the different regions:
CSU01 Silverdale https://nwapp.nw.donhr.navy.mil:8005/servlet/f60servlet?config=csu

CSU03 Air Force https://poplar.afpc.randolph.af.mil::8005/servlet/f60servlet?config=csu

CSU06 Portsmouth https://eaapp.east.donhr.navy.mil:8005/servlet/f60servlet?config=csu

CSU08 WHS https://torch.psd.whs.mil:8005/servlet/f60servlet?config=csu

CSU10 DFAS https://mdcpds3.satx.disa.mil:8005/servlet/f60servlet?config=csu

CSU11 Army https://pyxis.chrcs.army.mil:8005/servlet/f60servlet?config=csu

CSU12 Philadelphia https://neapp.ne.donhr.navy.mil:8005/servlet/f60servlet?config=csu

CSU14 San Diego https://swapp.sw.donhr.navy.mil:8005/servlet/f60servlet?config=csu

CSU15 NGB https://ngbmod3.satx.disa.mil:8005/servlet/f60servlet?config=csu

CSU16 DLA https://cols7.hroc.dla.mil:8005/servlet/f60servlet?config=csu

CSU17 Stennis https://seapp.se.donhr.navy.mil:8005/servlet/f60servlet?config=csu

CSU19 Pearl Harbor
https://paapp.pac.donhr.navy.mil:8005/servlet/f60servlet?config=csu

CSU21 Navy Europe - England
https://erapp.esc.hroc.navy.mil:8005/servlet/f60servlet?config=csu

CSU23 DECA https://phoenix.psd.whs.mil:8005/servlet/f60servlet?config=csu

CSU24 DODEA https://dodeaapp.dodea.org:8005/servlet/f60servlet?config=csu

CSU25 IBB/BBG https://ibbapps1.ns.uu.net:8005/servlet/f60servlet?config=csu

CSU27 EOP https://elektra.psd.whs.mil:8005/servlet/f60servlet?config=csu

If I do not have Jinitiator and/or adobe acrobat reader on my desktop, will either be made available from the server when I attempt to log in? No, not at login. You should contact your systems administrator for assistance. The following URLs are provided for both:

http://www.cpms.osd.mil/regmod/oracle11i/download_jinitiator.htm

http://www.adobe.com/products/acrobat/readstep2.html

Application Users:

Who do I contact if I am a new user and do not have a user id and password?
Contact your systems administrator for assistance.

Will I be required to change my current password with the new CSU Web-based procedures once we have migrated? No, not at migration although CSU Web enabling will implement password rule management profiles. New passwords will be required to conform to the following standards.

        a. Passwords must be changed every 90 days.
        b. Minimum password length will be eight characters.
        c. Password must begin with an alphabetic character.
        d. Password must contain at least one numeric character.
        e. Password must contain at least one special character from the list below.
                1) $ (Dollar sign)
                2)! (Exclamation mark)
                3) _ (Underscore)

Password rules will be implemented according to the following events:

        a. Accounts with passwords older than 180 days will be locked.
        b. Accounts with passwords older than 90 days will be expired and password must be changed on next logon.
        c. Accounts with passwords less than 90 days old will not be affected until the current password expires at the 90-day point.

If I have both Oracle 11i and the CSU open at the same time will it cause performance problems on my workstation? It should not, but will depend on the configuration of your workstation, i.e., the amount of your memory and the speed of your CPU.

If I have CSU Web open, can I also open Test Director? Yes. To open a new window, you must adjust the Internet settings.
Open Internet Explorer browser, go to:
Tools
Internet Settings
Advanced
Under Browsing – **uncheck** "Resuse windows for launching shortcuts" if checked.

Who should I contact if I am having connectivity problems? You should contact your systems administrator for assistance.

What, if any, database changes will coincide with the CSU Web deployment?
CRT 04-16751 on CSU application changes – tabs instead of ellipses, improved navigation and,
 CRT 04-16753 – Physicians Allowance was deleted from the Employee Supplemental table and Entitlement cleartext was added to the Entitlement table.

Will there be a new CSU guide published with the new changes? Yes, an updated CSU Guide is published every quarter.

DOWNLOADING THE JINITIATOR INSTALLATION FILE

1. Open your browser and type in the following URL*, then click Go or hit Enter:

    http://www.cpms.osd.mil/regmod/oracle11i/download_jinitiator.htm

2. Click on "**Oracle 11i Jinitiator - 2Kjinit11819.exe (9.26 MB)**."

3. Select the button, "**Save the program to disk.**"

4. Save it to a file directory of your choice. (We recommend saving it to the desktop.) The file you are downloading (2kjinit11819.exe) is approximately 9 MB (a <u>large</u> file), so the download time will be dependent on your Internet connection. Please be patient.

5. When the download is complete, click "**Close**", and then **exit** the Internet.

    NOTE: For Components that must install Jinitiator to numerous desktops at a location, we recommend that you save the installation file (2kjinit11819.exe) to a local file server and perform the installation from that local server. This avoids the need to download the file from the DCPDS Website for each workstation, and is a more efficient method for installing the plug-in to a large number of desktops.
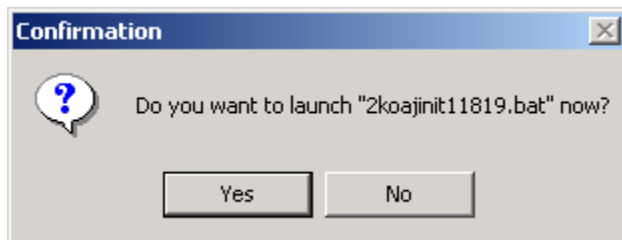
6. Open a Microsoft explorer window and find the 2kjinit11819.exe file you have downloaded.

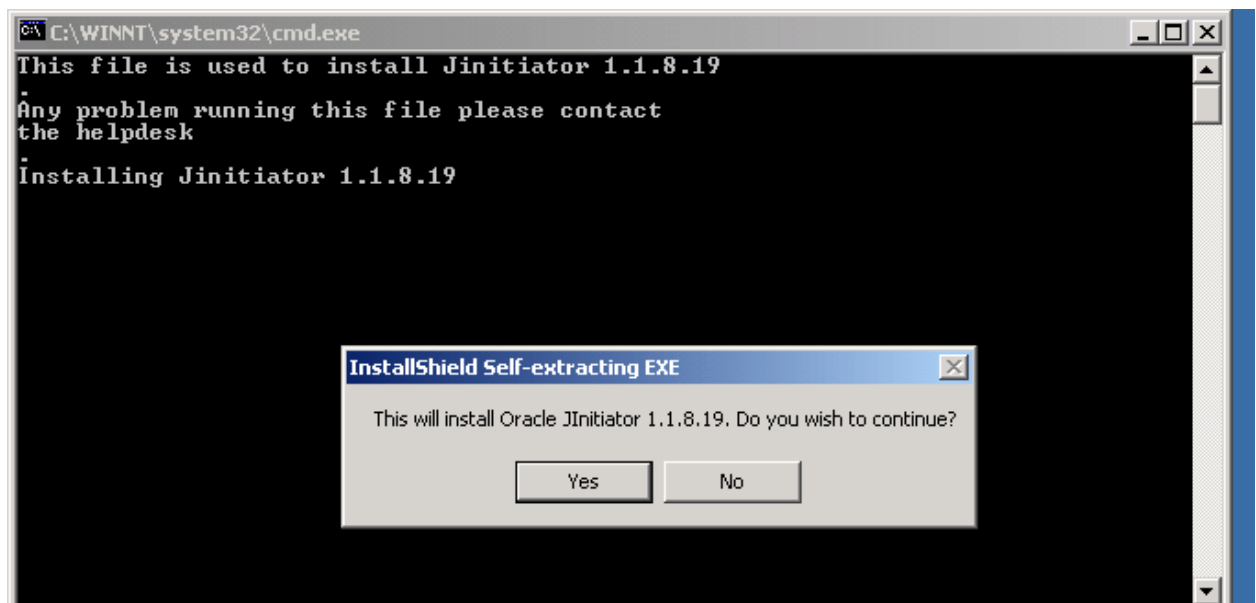7. Double-click the file 2kjinit11819.exe; the following window will be displayed:
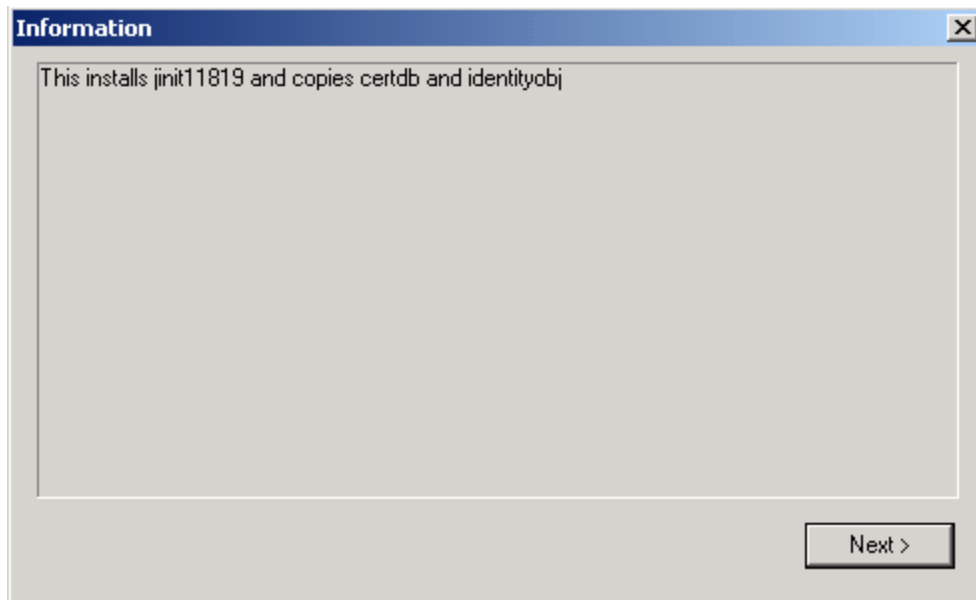
8. Click **Next**; the following screen will be displayed:
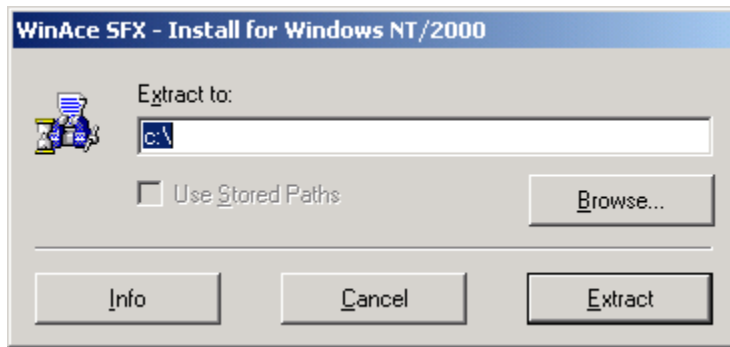
9. Click **Extract**; and after extracting the files, the following window will be displayed:

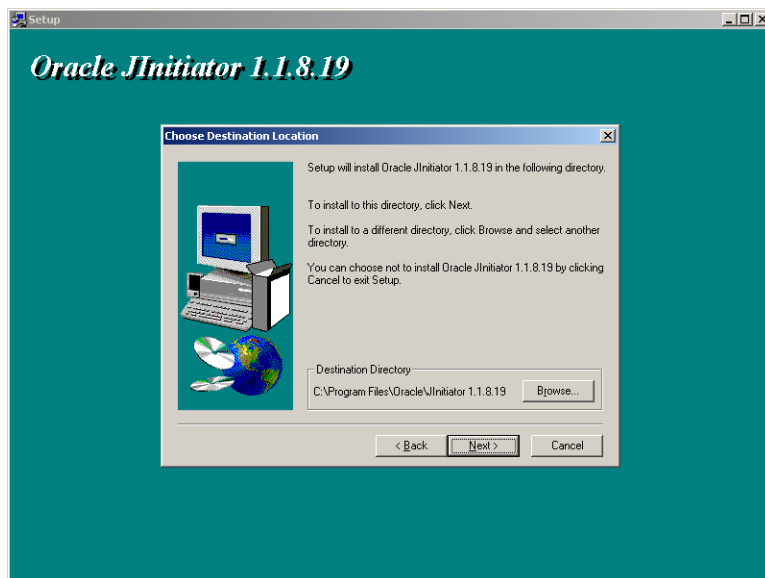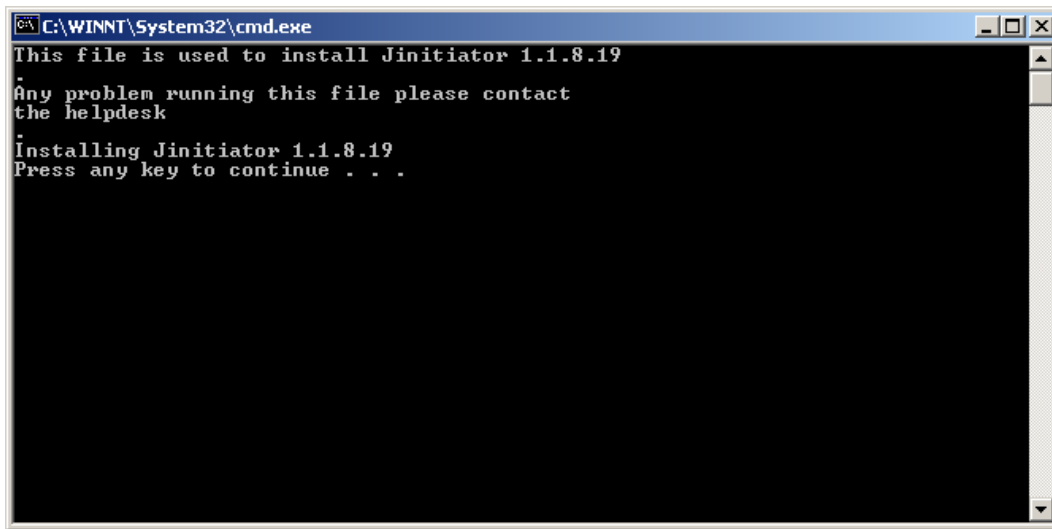10. Click **Yes**, and the following screen will be displayed:

11. Click **Yes**.

12. Click **Next** at this window:
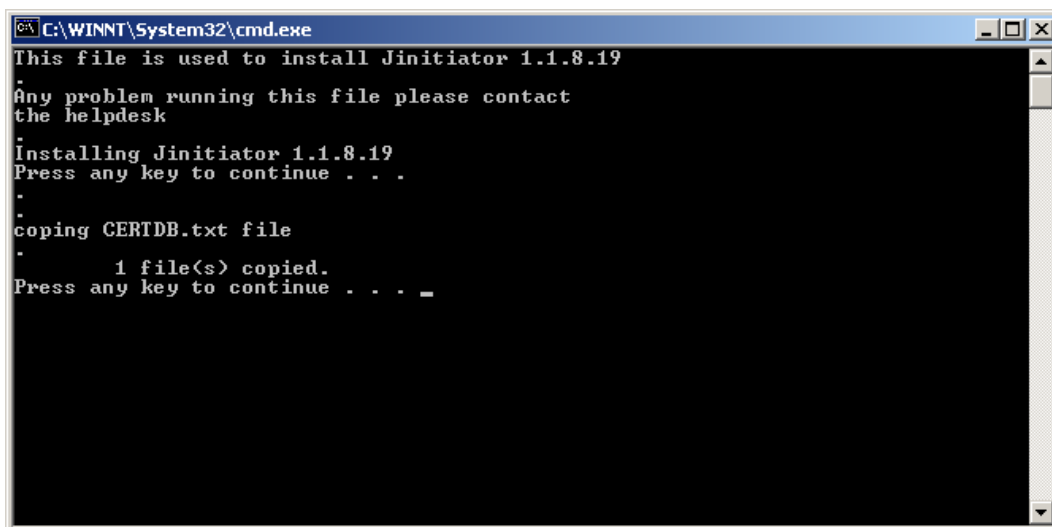
13. Click **Next** at this window:

14. At the following windows, just do as instructed to continue:

At this point, the program will bring you back to your desktop.

The JINITIATOR DOWNLOAD IS COMPLETE. YOU WILL NOT HAVE TO DO THIS AGAIN. YOU ARE NOW READY TO LOG ONTO THE APPLICATION.

LOGGING ONTO THE DCPDS WEB-ENABLED CSU APPLICATION

1. Open your browser and type the URL of the DCPDS server, then click **Go** or **Enter**. The CSU Web server will be a secure site, meaning data transmission between your browser and the DCPDS database will be encrypted. Your browser must be equipped with 128-bit encryption. When logging on, you may get a security alert regarding the server site certificate. Click "**Yes**" to proceed.

2. When the following **Oracle CSU Applications** login form window appears, enter your *Use*r *Name* and *Password* and the connect address that you previously used to access CSU from the client version. For example natasha_csuregs is the CSU system qualification test (SQT) connect name.

CSU Web Application - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back   Search   Favorites

Address   http://barney.dcpds.cpms.osd.mil:8001/servlet/f60servlet?config=csu   Go   Links »

CSU Application Logon

CUSTOMER SUPPORT UNIT
A p p l i c a t i o n
D e v e l o p e d B y D e p a r t m e n t O f D e f e n s e
C i v i l i a n P e r s o n n e l M a n a g e m e n t S e r v i c e

OFFICIAL U.S. GOVERNMENT SYSTEM
FOR AUTHORIZED USE ONLY
WARNINGWARNING***WARNING***WARNING***
Unauthorized access to this U.S. Government computer system and software is prohibited by Title 18, US Code, Section 1030, "Fraud and Related Activity in connection with Computers". Unauthorized use is a felony which is punishable by a $10,000 fine and up to ten years in jail. Do not discuss, enter, transfer, process, or transmit data of greater sensitivity than sensitive-unclassified. Using this system constitutes consent to security testing and monitoring.

Unauthorized use could result in criminal prosecution. The information contained in this system is subject to

The Privacy Act of 1974 as amended.

User Name [   ]
Password   [   ]
Connect   [   ]

[Connect]

Record: 1/1

Applet started.   Internet

Start   Inbox - Microsoft Outlook   FW: Is CSU Web an Oracl...   CSU Web Application - ...   12:10 PM